

# **FAILURE TO REGISTER OR LOGIN TO ACCOUNT**

If you cannot register or login to your account with Chiang Mai Locator, please check the following:

## **I. FAILURE TO REGISTER**

- Check your Spam folder for a verification email that you need to reply to
- Check the combination of your user name and password

## **II. FAILURE TO LOGIN (BUT REGISTERED SUCCESSFULLY)**

- Check the combination of your user name and password
- If you made a typing mistake in inputting your username or password, the menu bar will show an error. Please clean the browsing history of your browser or the stored passwords settings of your browser, it may repeat the wrong combination of username and password. Alternatively, try using another browser.